

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), Lake Country Area Agency on Aging will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

Employment: Lake Country Area Agency on Aging does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: Lake Country Area Agency on Aging will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in DRPT's programs, services and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing or vision impairments.

Modifications to Policies and Procedures: Lake Country Area Agency on Aging will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a Lake Country Area Agency on Aging program, service or activity, should contact Lake Country Area Agency on Aging's ADA Coordinator, Transportation Coordinator at 1-800-252-4464 or transportation@lcaaa.org, as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require Lake Country Area Agency on Aging to take any action that would fundamentally alter the nature of its programs or services, or impose any undue financial or administrative burden.

Complaints that a Lake Country Area Agency on Aging program, service or activity is not accessible to persons with disabilities should be directed to Lake Country Area Agency on Aging's ADA Coordinator, Transportation Coordinator at 1-800-252-4464 or transportation@lcaaa.org.

Lake Country Area Agency on Aging will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.